

# **Accessibility Statement**

# 1. Commitment to Accessibility

Northshire Kitchens is committed to ensuring that our website and services are accessible to the widest possible audience, regardless of ability or technology. We aim to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 at an AA standard, ensuring a user-friendly experience for all.

### 2. Measures to Support Accessibility

To ensure digital accessibility, we take the following steps:

- Implementing best practices in website development, including text readability, alternative text for images, and easy navigation.
- Providing keyboard-friendly navigation for users who rely on assistive technologies.
- Ensuring sufficient colour contrast and scalable fonts for better readability.
- Regularly testing our website with assistive technologies such as screen readers.

#### 3. Accessibility Features

Our website includes:

- Text Resizing: Users can adjust text size using browser settings.
- Alt Text for Images: Ensuring all essential images have descriptive alternative text.
- Keyboard Navigation: The site can be fully navigated using a keyboard.
- Clear Structure: Consistent and clear headings and links to enhance navigation.

#### 4. Ongoing Improvements

We are continuously working to improve the accessibility of our website and services. If you encounter any issues, please let us know so we can address them.

# 5. Feedback & Contact Information

If you experience difficulty using our website or have suggestions for improvement, please contact us:

Email: northshiredevelopments@gmail.com

Phone: 07715 232351]

Address: Unit 2, Binks Close, Standard Way Industrial Estate, Northallerton, DL6 2YB

We aim to respond to all accessibility-related enquiries within 5 working days.

### 6. Accessibility Regulations Compliance

This statement aligns with the UK Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018 and the Equality Act 2010, ensuring reasonable adjustments for accessibility.

